

# LIMITED WARRANTY

Hy Cite Enterprises, LLC (“Hy Cite”) provides a limited warranty (as described below) on Hy Cite products purchased from an Authorized Distributor. Coverage under this warranty is exclusively granted to the original customer owner of the products (purchased directly or received by gift). Likewise, warranty coverage may only be transferred to immediate family members and coverage will be void if the product is sold or transferred to non-immediate family, or if it was purchased from an unauthorized retailer.

## **Cookware and Related Pieces:**

Hy Cite warrants that your Royal Prestige® and Innove™ brand cookware and related pieces will be free from defects in material and workmanship and will not permanently stain, rust, chip, melt, break or crack for 50 years from the date of purchase; except that coverage for the Innove silicone cover gasket is limited to 1 year from the date of purchase.

## **RoyalCore™ Skillets and Cookers:**

Hy Cite warrants that your Royal Prestige RoyalCore Skillet and Cooker (except electrical parts) will be free from defects in material, and workmanship, and will not permanently stain, rust, chip, melt, break or crack for 50 years from the date of purchase. Electrical parts are warranted to be free from defects in material and workmanship for 1 year from the date of purchase.

## **Induction Cooktop:**

Hy Cite warrants that your Royal Prestige Induction Cooktop will be free from defects in material and workmanship for 1 year from the date of purchase.

## **Pressure Cooker and Related Pieces:**

Hy Cite warrants that your Royal Prestige Pressure Cooker and related pieces (except electrical parts, plastic parts, silicone gasket, and digital timer) will be free from defects in material and workmanship for 50 years from the date of purchase. Electrical parts, plastic parts, silicone gasket, and digital timer are warranted to be free from defects in materials and workmanship for 1 year from the date of purchase (except battery for timer).

## **Precision Series™ Cutlery and Tools, Damascus Series™ Cutlery and Royal Prestige® Food Cutter:**

Hy Cite warrants that your Royal Prestige Precision Series™ Cutlery and Tools, Damascus Series™ Cutlery and Food Cutter will be free from defects in materials and workmanship, and will not permanently stain, chip, melt or break for 50 years from the date of purchase. Silicone parts, such as the spatula heads, have a warranty of 2 years from the date of purchase. **Note:** The Precision Series™ and Damascus Series™ cutting knives should be able to maintain a keen cutting edge provided they are used properly and periodically sharpened professionally. Knives with serrated edges should not be realigned on a sharpener.

## **Royal Prestige Grater:**

Hy Cite warrants that the stainless steel portion of your Royal Prestige Grater will be free from defects in material and workmanship for 15 years from the date of purchase. The silicone gasket is warranted to be free from defects in material and workmanship for 1 year from the date of purchase.

## **Bamboo Products:**

Hy Cite warrants your Royal Prestige bamboo products will be free from defects in material and workmanship for 2 years from the date of purchase.

## **Flatware:**

Hy Cite warrants that your Royal Prestige Flatware will be free from defects in material and workmanship, and will not permanently stain, chip, break or melt for 50 years from the date of purchase.

## **Royal Café™ Coffee Maker:**

Hy Cite warrants that your Royal Café Coffee Maker will be free from defects in material and workmanship for 50 years from the date of purchase.

## **Royal Vort-X Blender:**

Hy Cite warrants that your Royal Vort-X Blender motor and jar assembly will be free from defects in material and workmanship for 7 years from the date of purchase. All other components are warranted to be free from defects in material and workmanship for 2 years from the date of purchase.

**Royal Espresso:**

Hy Cite warrants that your Royal Espresso will be free from defects in material and workmanship for 1 year from the date of purchase.

**Glassware:**

Hy Cite warrants that your Glassware will not break, crack, chip, scratch or fade for 50 years from the date of purchase. If any piece of your Glassware breaks, you can obtain a replacement piece for USD \$7.95/CAD \$10.95 per piece to cover shipping and handling. If replacement pieces are not available, you can make a piece by piece exchange of your set for a new pattern of equivalent value.

**Dinnerware:**

Hy Cite warrants that your Dinnerware will not chip for 50 years from the date of purchase. If any piece of your Dinnerware chips, simply return the piece(s) to Hy Cite Enterprises, LLC, along with USD \$9.95/CAD \$14.95 per piece to cover shipping and handling. If your Dinnerware breaks, cracks, scratches or fades, you can obtain replacement pieces for 50% of the suggested retail price. If replacement pieces are not available, you can make a piece by piece exchange of your set for a new pattern of equivalent value.

**Water Treatment Systems:**

Hy Cite warrants that the base assembly, housing and spout assembly of your FrescaPure® Water Treatment Systems will be free from defects in material and workmanship for 15 years from the date of purchase. Hy Cite also warrants that your Water Treatment Systems cartridges will not become clogged for 90 days from the date of purchase. Electrical parts are warranted to be free from defects in material and workmanship for 1 year from date of purchase.

**Note:** Maintenance parts for your Water Treatment Systems (including diverter valve and hose assembly, and rubber o-rings) may need replacement, not because of defects, but because hard-water minerals may clog valves; and harsh chemicals in tap water can cause rubber o-rings and hoses to become brittle. Maintenance parts may be replaced at one-half (50%) of the current retail price during the 15 year warranty period.

**Shower Filter:**

Hy Cite warrants that your FrescaPure® Shower Filter will be free from defects in material and workmanship for a period of 1 year from the date of purchase.

**maXtractor™ Electric Juice Extractor:**

Hy Cite warrants that the motor of your maXtractor™ by Royal Prestige will be free from defects in material and workmanship for a period of 10 years from the date of purchase. All other components are warranted to be free from defects in material and workmanship for 2 years from the date of purchase.

**7-Piece Bakeware Set:**

Hy Cite warrants that your Royal Prestige 7-piece Bakeware Set will be free from defects in material and workmanship, and will not permanently stain, rust, chip, melt, break or crack for 50 years from the date of purchase.

**Porcelain Enameled Cast Iron Double Griddle:**

Hy Cite warrants that your Royal Prestige Porcelain Enameled Cast Iron Double Griddle will be free from defects in material and workmanship, and will not permanently stain, chip, melt, break or crack for 1 year from the date of purchase.

**Kitchen Tool Set:**

Hy Cite warrants that your Royal Prestige Kitchen Tool Set will be free from defects in material and workmanship for a period of 1 year from the date of purchase.

**PureAmbience® II Multistage Air Filtration System:**

Hy Cite warrants that your PureAmbience II Compact by Royal Prestige will be free from defects in material and workmanship for 1 year from date of purchase.

**Redi-Temp E-System:**

Hy Cite warrants that your Redi-Temp E-System will be free from defects in material and workmanship for 1 year from date of purchase (except e-Valve batteries).

**Accessory Products:**

Hy Cite warrants that your accessory products (to include mixing bowls, double wall coffee mugs, sugar/creamer sets, etc.) that are not part of the Precision Series will be free from defects in material and workmanship for a period of 1 year from date of purchase.

**Limitations on Coverage:**

The Hy Cite warranties cover only normal household use, meaning, for example, the warranties shall be void if your covered product has been damaged by neglect or improper assembly, maintenance, or servicing, or repair by unauthorized persons or used for commercial purposes.

**Implied Warranties:**

ANY IMPLIED WARRANTIES WHICH THE PURCHASER MAY HAVE ARE LIMITED IN DURATION TO THE SAME DURATION AS THE WRITTEN WARRANTY DESCRIBED ABOVE FOR YOUR COVERED PRODUCT. Some states do not allow limitations on how long an implied warranty lasts, accordingly, the above limitation may not apply to you.

**Warranty Performance:**

Should your covered product not comply with our warranty, return it to Hy Cite postage prepaid and Hy Cite will, at its option, either repair or replace the product. Hy Cite may replace the product with any equivalent product or with a product incorporating a new technology or design.

**Return of Product:**

To obtain warranty service, return the product to our Service Center:

Hy Cite Enterprises, LLC  
Royal Prestige Service Center  
2115 Pinehurst Drive  
Middleton, WI 53562  
1-800-279-3373

**Damage in Shipment:**

Hy Cite will replace any covered product damaged in shipment free of charge if you notify Hy Cite within 30 days after your receipt of the product. Simply contact the Royal Prestige Service Center. As a condition to replacement, Hy Cite may require you to make the damaged product available for pick-up at Hy Cite's expense.

**Purchase Option:**

If your covered product is damaged by fire or storm, or is stolen, you may purchase new replacement product at one-half (50%) of current retail price. A valid police or fire report is required for discounted purchase.

**Limitation of Remedies:**

No person is authorized to assume for Hy Cite any other liability in connection with the sale of covered products. Repair or replacement, at Hy Cite's option, shall be your remedy under this warranty and in no event shall Hy Cite be liable for any incidental or consequential damages, losses or expenses. Some states do not allow the exclusion or limitation of incidental or consequential damages, accordingly, the above limitation or exclusion may not apply to you.

**Legal Rights:**

This warranty gives you specific legal rights, and you may also have other rights which vary from State to State.

For more information on our products, including Royal Prestige® and Innove™, please visit [www.royalprestige.com](http://www.royalprestige.com) and [www.royalprestige-innove.com](http://www.royalprestige-innove.com).

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